PERFORMANCE WORK STATEMENT FOR LAUNDRY SERVICES

319th LRS, GFAFB, ND.

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SECTION 1

REQUIREMENTS – GENERAL

1.1 SCOPE OF WORK. The Contractor shall furnish all personnel, equipment, transportation and supplies, necessary to provide laundry services for uniforms, rags, mats & rugs including all related services/materials for pick-up and delivery at Grand Forks AFB. ND. The performance shall be in direct accordance with the scope of the Performance Work Statement (PWS) and other specifications or provisions of the contract. Pick-up and Delivery locations are listed in Technical Exhibit 1, "Pick-up & delivery Location and schedule."

1.2 QUALITY ASSURANCE PROGRAM.

- 1.2.1. The Contractor shall establish and maintain a complete quality and inventory control program to assure the requirements on the BPA are provided as specified and will provide one copy of the program to the Logistics Readiness Squadron (LRS), no later than the pre- performance conference. The plan shall include procedures to implement all requirements of the BPA, which will include internal controls of the specified items being serviced.
- 1.2.1.1. An inspection system covering all the services required by agreement must specify areas to be inspected on either a scheduled or unscheduled basis, how often inspection will be accomplished and documented, and the title of the individual(s) who will perform the inspection.
- 1.2.1.2. The Government will identify and prevent defects in the quality of service performed before the level of performance becomes unacceptable. This will include procedures for a method of inspection to assure proper temperatures, bleaches, bluing, chemical rinse, detergents and other additives are adhere to.
- 1.2.1.3. Records of all inspections conducted and necessary corrective action taken must be recorded. This documentation shall be made available to the Customer or Contracting Officer during the term of the agreement.
- 1.2.2. The Government will evaluate the Contractor's performance in accordance with the "Inspection of Services" clause. The Government will reject, to the Contractor, individual deliveries of laundry, rags and or uniforms which are determined unacceptable. The Contractor will sort the lot to remove defectives as necessary, and then present the lot as a new lot for inspection.
- 1.2.2.1. The Government reserves the right to inspect the Contractor's facility and observe in process work to assure performance is in accordance with the specifications.
- 1.2.3. PERFORMANCE EVALUATION MEETINGS. The Contractor's project manager may be required to meet with the Customer and the Contracting Officer as necessary during the performance of this contract. However, the Contractor may request a meeting at any point and time when/if a Contract Discrepancy Report (CDR) or a Customer Complaint is filed.

DEFINITIONS

- 2.1. GOVERNMENT QUALITY ASSURANCE. Actions taken by the Government to assure services meet the requirements of the PWS and contract clauses relating to quality and performance.
- 2.1.3. CONTRACTOR QUALITY CONTROL/ASSURANCE. Actions taken by the Contractor to control the production of services and to meet the requirements of the PWS
- 2.1.4. PERFORMANCE WORK STATEMENT (PWS). The services and scope of work defined within the said agreement.
- 2.1.5. LAUNDERING SERVICES. The process by which the soiled fabric articles are cleaned and treated. The term includes cleaning by mechanical action in appropriate water temperature with proper solutions of detergents and or additives. The appropriate products and procedures are to be determined by the Contractor for the various types of fabric and nature of soil.
- 2.1.6. CLEAN. Finished articles that are clean, dry and free of visible soil, lint, and objectionable odors. Clean articles are folded, presented and returned in a common business manner.
- 2.1.7. UNSERVICEABLE ARTICLES. To be determined by the COR and or Contractor upon identification of said article. Those articles will be no longer usable for the purpose intended.
- 2.1.8 REPAIRABLE ITEMS. Those articles with minor rips, tears (less than four inches) and/or open seams.

SECTION 3

GOVERNMENT-FURNISHED PROPERTY

The Government will not provide any equipment, fuel, personnel, utilities or facilities to the Contractor for the execution of this agreeement.

SECTION 4

CONTRACTOR-FURNISHED ITEMS

- 4. In addition to the items specified in SECTION 5, "SPECIFIC TASKS," the Contractor shall furnish the following:
- 4.1. Delivery vehicle
- 4.2. All packaging and marking material
- 4.3. Delivery tickets
- 4.4. Any other supplies, materials, and equipment necessary to perform the services required by this agreement.
- 4.5. A facility properly equipped and in compliance with local, state and federal laws/requirements. The Contractor's facility shall be subject to inspection of sanitary conditions at any time by an authorized representative of the U.S. Government.

SECTION 5

SPECIFIC TASKS

- 5. The following tasks are to be performed by the Contractor.
- 5.1. PICK UP AND DELIVERY. The Contractor shall pick up soiled laundry and deliver clean laundry. TECHNICAL EXHIBIT 2, "PICK UP AND DELIVERY SCHEDULE," specifies the times and locations for this action. The Contractor shall package clean laundry for delivery as indicated in TECHNICAL EXHIBIT 1, "IDENTIFICATION, STANDARD PACKAGING AND METHOD OF FINISH."
- 5.2. UNSERVICEABLE ARTICLES. The Contractor shall return all unserviceable articles in a separately marked bundle to the Government.
- 5.3. STATE OR LOCAL DEPARTMENT OF HEALTH REQUIREMENTS. Compliance with all certifications or labeling requirements, arising from state or local department of health regulations is the responsibility of the Contractor.
- 5.4. WORKMANSHIP AND SANITATION. Delivered finished cleaned articles shall conform to the generally accepted industry standards of quality, cleanliness, finish and appearance. All work performed shall be done under sanitary conditions. The items shall be clean, not only on the sense of being free from soil and stains, but also free from bacteria, fungi, and other microorganisms, including pathogens and disease spreading organisms.

TECHNICAL EXHIBIT 1

IDENTIFICATION, STANDARD PACKAGING AND METHOD OF FINISH

The Contractor shall label all returned packages with "319LRS – Vehicle Management" the identity and quantity of the contents, the condition of the contents, and the individuals name if coveralls are labeled.

TECHINICAL EXHIBIT 2

PICK UP & DELIVERY SCHEDULE

The following pick-up and delivery instructions specify regular pick-up and delivery locations. All pick-up and delivery shall be accomplished between the hours of 1000 and 1400.

ARTICLES:	BLDG #	PICK-UP & DELIVERY
Coveralls and towels	303	EVERY WEDNESDAY
Coveralls, Rags, and Mats	415	EVERY WEDNESDAY
Coveralls, Rags, and Mats	416	EVERY WEDNESDAY

NOTE: HOLIDAYS: When a holiday occurs on a scheduled pick up or delivery, the scheduled pick-up and delivery will be performed the first workday following the holiday (Monday thru Friday)

Price	List
1 1100	LIJU

12"x 12" Rags (bundle of 25):

3'x4' Mat each:

3'x10' Mat each:

Coveralls each: